



North Sound Behavioral Health Organization, LLC

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Denial Review Request for Intensive Service Programs*

**If requesting denial of authorization for all behavioral health services use the regular Denial Review Request form.*

In order for North Sound BHO to consider a denial review request all of the following information must be sent via secure/encrypted email to denials@northsoundbho.org:

Denial Review Request (DRR) Form (this form)
Referral Packet

The DRR must be submitted to North Sound BHO within 10 business days of referral date. If outside this timeline, complete the Extension Request section.

BHA Staff Requesting Denial

Phone

Email for North Sound BHO to send response

Referral Date

Referral Review Date

Referral was for (check one):

- Wraparound with Intensive Services (WISe)
- Geriatric Transitions Program (GTP)
- Intensive Outpatient Program for Adults (IOP; mental health only)
- Integrated Dual Disorder Treatment (IDDT)
- Program of Assertive Community Treatment (PACT)
- Mental Health Services in a Residential Setting
- Substance Use Residential Services

Extension Request (*Identify who is requesting an extension if submitting this request to North Sound BHO beyond 10 days of the referral date or mark N/A*):

N/A Extension requested by provider Extension requested by individual/authorized representative

Reason for extension request

Client Name

DOB

Name of Parent/Guardian/Authorized Representative (if applicable)

Mailing Address

City

Zip Code

Individual does not have a mailing address or does not want notice to be mailed and will pick up at the agency.

NOTE: Correspondence will be sent to the address provided. If the individual has specified an address for confidential communication, please be sure to give only that address.

Does the individual need notification in an alternative format? If yes, please identify preferred language or other alternative format.

Other language (please specify)
Braille

Large font
Audio recording

Individual does NOT qualify for the requested service for the following reason (Select only ONE):

The concern(s) for which the intervention is being requested is not a covered diagnosis or related to a covered diagnosis.

The individual does not meet admission criteria for the requested intervention.

The requested behavioral health intervention is **NOT** deemed to be reasonably necessary to improve, stabilize or prevent deterioration of functioning that is a result of the individual's covered behavioral health disorder.

The individual is **NOT** expected to benefit from the intervention as the intervention is not considered best practice for the individual's impairment(s) and corresponding need(s).

The individual is **NOT** expected to benefit from the intervention as the intervention has already been tried and shown not to be the best fit for the individual.

The individual's unmet need is more appropriately met by other formal or informal system(s) or support(s). Identify service(s)/system(s) that the individual is currently connected to and receiving services from or service(s) individual is eligible for within the North Sound BHO network. If selecting this reason, ***you must identify the system and explain how this system(s) provides for the unmet need of the individual.***

Service/System & Needs Addressed

Please provide any additional information you want the reviewer to consider.