NORTH SOUND MENTAL HEALTH ADMINISTRATION ADVISORY BOARD MEETING

North Sound Mental Health Administration Conference Room 117 North First St., Suite 8 Mt. Vernon, WA 98273 June 3, 2003 1:00 PM

Agenda

- 1. Call to Order Introductions, Chair 5 minutes
- 2. Revisions to the Agenda, Chair 5 minutes
- 3. Approval of March 2003, April 2003 and May 2003 Minutes, Chair 5 minutes
- 4. Comments from the Public
- 5. Correspondence and Comments from the Chair 5 minutes
- 6. Unfinished Business
 - a. Executive Director's Report Chuck Benjamin 5 minutes
 - b. Finance Committee Mary Good 5 minutes
 - c. Strategic Plan Committee Janet Lutz-Smith
 - d. Activities and Liaison Committee
 - i. Site Visitations for 2003
 - ii. Consumer-Run Projects-County Reports
 - e. QMOC Report Mary Good 5 minutes
- 7. Items To Be Brought Forward To The Board of Directors Charles Benjamin
 - a. Consent Agenda
 - b. Action Items
 - c. Emergency Action Items
 - d. Motions Yet to be Approved
- 8. New Business 10 minutes
- 9. Comments from County Advisory Board Representatives 15 minutes
 - a. Island
 - b. San Juan
 - c. Skagit
 - d. Snohomish

- e. Whatcom
- 10. County Coordinator Report
- 11. Comments from Public 5 minutes
- 12. Other Business
 - a. Request for Agenda Items
- 13. Adjournment

NOTE: The next Advisory Board meeting will be July 1, 2003, at the NSMHA Conference Room, 117 N. First Street, Suite 8, Mount Vernon.

North Sound Mental Health Administration MENTAL HEALTH ADVISORY BOARD

March 4, 2003

Present: John Patchamatla, Jim King, Janet Lutz-Smith, Marie Jubie, Dean Stupke, Ian Brooks,

Eileen Rosman, Chris Walsh, James Vest, Mary Good, Joan Lubbe

Absent: Kay Day, Laura Whitter

Excused: Bob Hart

Staff: Beckie Bacon, Charles Benjamin, Chuck Davis, Sharri Dempsey, Marcia Gunning,

Wendy Klamp, Greg Long, Debra Russell, Annette Calder

Guests: Gail Barron, Laurel Britt, Molly Houlihan, Janet Kloc, Jere LaFollette, Patricia Little

MINUTES

ТОРІС	DISCUSSION	ACTION			
CALL TO ORDER, INTRODUCTIONS					
Chair Lutz-Smith	Chair Lutz-Smith convened the meeting at 1:20 pm, and introductions followed. Ms. Lutz- Smith began the meeting by reading an inspiring quote.	Informational			
REVISIONS TO THE AGENDA					
Chair Lutz-Smith	There were no revisions to the March 4, 2003 Advisory Board agenda.	Informational			
APPROVAL OF MINUTES					
Chair Lutz-Smith	The January 2003 minutes of the Advisory Board meeting were approved.	Informational			
COMMENTS FROM THE PUBLIC					
Gail Barron	Ms. Barron (Whidbey Island NAMI) addressed the group about better access to crisis services.	Sharri Dempsey will follow-up on developing a plan for protocol and education.			
Jere LaFollette	Mr. Lafollette commented on Ms. Barron's concerns and informed the group about community education efforts to date. Mr. Lafollette informed the group about emergency contact numbers printed on business cards with important needed telephone numbers by county.	Ms. Dempsey stated she would be happy to meet with Ms. Barron following the Advisory Board meeting.			
CORRESPONDENCE AND COMMENTS FROM THE CHAIR					
Chair Lutz-Smith	Bulletin initiated from meeting minutes has gone out to the County Advisory Boards. The feedback has been that the County Advisory Boards would like further information about this report. It would be	Janet Lutz-Smith and Sharri Dempsey will meet to outline what will be included in the			

helpful if we could include action items and bulletins. educational information received on this report.

UNFINISHED BUSINESS

Executive Director's Report

Chuck Benjamin

Mr. Benjamin reported that during his trip to Washington DC, he learned of some alarming concepts floating around that could very well destroy our Mental Health System. The federal government is looking at a new way to offer Medicaid funds. This program is geared to states that are currently suffering financial austerity, and our state is one. What the federal government is offering for the first 6 or 7 years is a lot more dollars, but with consequences. In years 8, 9, and 10, the federal government will be looking at what the dollars were used for and how many people were served. States who have taken advantage of this funding may have to pay back money to the federal government. From year 11 onward the federal funding may be capped at the 2002 budget level. Implementing this program would have a devastating impact on public mental healthcare. The program is not mandated, so the public still has a voice with the legislature. Mr. Benjamin stated he would keep the Advisory Board informed about our state regarding this program.

Finance Committee Report

Mary Good

Ms. Good recommended passing a motion for December 2002 expenditures to be forwarded to the Board for approval.

Strategic Plan Committee

Chair Lutz-Smith

Ms. Lutz-Smith reported that the group had met this morning. They heard a report from Greg Long on:

 Crisis Intervention Training (CIT) planning for Snohomish County.

- The NSMHA is working with HCS to expand geriatric support for older adults coming out of Western State Hospital.
- June 1, 2003 is the projected "live" date for the new Raintree software. Clinical records will then be electronic and tracked through the entire provider network system.
- Children's services at Fairfax are being decreased.
 Mr. Long added that the Division of Children's Administration is cutting 100 beds some of the beds cut will be our CHAP beds.

All were encouraged to express their interest in participating in the Strategic Planning, Paper

Informational

10 in favor 1 abstention, motion carried.

Reduction and Recovery Committees. Also, there are vacancies for Advisory Board members on the QMOC committee. Anyone interested should contact Sharri Dempsey.

All were encouraged to be active on committees. Recommendation was made to provide some kind of reminder a few days prior to each meeting. It was also recommended to look into phone conferencing to accommodate members who cannot be physically present for a meeting.

NSMHA staff will provide reminders for upcoming meetings. The possibility of phone conferencing will be investigated.

Activities and Liaison Committee

Sharri Dempsey

Ms. Dempsey encouraged more involvement of Advisory Board members in liaison activities and committees.

The next "All Aboard" may be to visit some Tribal Behavior Health Program. Ms. Dempsey will check with Tribes for their approval.

Consumer Run Projects

Charles Benjamin

Mr. Benjamin stated counties have had meetings on how to use the Consumer Project funds. There was a discussion about requirements and criteria on how the funds can be utilized.

Informational

Informational

QMOC Report

Mary Good

Ms. Klamp provided the committee with the Quality Management report for the month of January 2003. Ms. Gunning presented the 2002 Integrated Review results.

Both reports were approved.

Ms. Klamp provided an update on HIPAA.

ITEMS TO BE BROUGHT FORWARD TO THE BOARD OF DIRECTORS

Action Items

Marcia Gunning

A motion was made to recommend the following action items to the Board of Directors:

10 in favor 1 abstention, motion carried.

- NSMHA 2003-2004 Staff Training Plan
- NSMHA 2003-2004 Regional Staff Training Plan

Emergency Action Items

Marcia Gunning

A motion was made to recommend the following emergency action items to the Board of Directors:

All in favor, motion carried unanimously.

- Contract 0169-0339, Amendment 6 between DSHS Mental Health Division and NSMHA to give one ECS Phase V slot back to the state to avoid penalties for non-use.
- Contract NSRSN-APN-ECS-02 between NSMHA and APN to reduce ECS allocation from 3 to 2 Phase V slots.
- Contract NSRSN-PCI-User-01 Amendment (4) to extend the current contract with PCI through June 03, 2003.

Introduction Items

Marcia Gunning

A motion was made to recommend the following All in favor. introduction items to the Board of Directors:

- NSMHA 2002-2003 Quality Management Plan Update.
- NSMHA Information and Portability Accountability Act (HIPAA) Policy and Procedure Manual.
- NSMHA Lead Quality Specialist be appointed as Privacy Officer and modified Lead Quality Specialist Job Description.
- Business Associates Agreement, Contract NSMHA-INFOC-BA-03 between NSMHA and InfoCare for the storage of NSMHA off-site business records.

NEW BUSINESS

There was no new business.

COMMENTS FROM COUNTY ADVISORY BOARD REPRESENTATIVES

Island

Ms. Rosman was unable to attend the last Island Mental Health Board meeting and asked Mr. Benjamin to elaborate on the meeting. Mr. Benjamin stated he gave the same System Review presentation at the last Island County Advisory Board & NAMI meeting. There was a lot of interest in the information shared, but he has not received feedback from Island County

Board or NAMI members yet.

San Juan

Mr. Stupke stated Mr. Benjamin gave the System Informational Review presentation at the last San Juan Advisory Board meeting. The presentation was well received.

Skagit

Mr. Benjamin met with Skagit County yesterday Informational regarding family, provider and youth training. There will be an open house tomorrow for the new Skagit County Human Services facility.

Snohomish

Ms. Jubie reported that she has been going to Olympia every week talking about human services needs. She also thanked the NSMHA for her Exemplary Service Award for 2002.

James Vest reported, as representative from Snohomish County that he had attended a special transportation needs committee, which is partnering with other organizations in advocating for a transportation effort for those with special needs.

COUNTY COORDINATOR REPORT

No report.

COMMENTS FROM PUBLIC

Gail Barron

Ms. Barron shared her concerns about increasing Informational incidents of brain disorders. Ms. Barron feels

pollution can contribute to chemical imbalances resulting in increased brain disorders. It was stated that Senator Reardon is in charge of pollution issues and would be a good contact.

OTHER BUSINESS

Request for Agenda Items

Chair Lutz-Smith Ms. Lutz-Smith reported that Eileen Rosman will no

longer be serving on the Advisory Board. Ms. Rosman was thanked for her time and dedication to the NSMHA Advisory Board. Ms. Rosman thanked the Board for allowing her to participate and their

dedication to the mental health system.

ADJOURNMENT

Chair Lutz-Smith Ms. Lutz-Smith announced that Marie Jubie would be

chairing the April 1, 2003 Advisory Board meeting do

to her vacation.

The meeting adjourned at 3:10 pm.

Informational

North Sound Mental Health Administration MENTAL HEALTH ADVISORY BOARD

April 1, 2003

Present: Marie Jubie, Mary Good, Jim King, Joan Lubbe, Beverly Porter, Dean Stupke,

Chris Walsh

Absent: Jack Bilsborough, Ian Brooks, Kay Day, Robert Hart, Janet Kloc, James Vest

Excused: Janet Lutz-Smith, John Patchamatla

Staff: Charles Benjamin, Beckie Bacon, Shirley Conger, Sharri Dempsey, Wendy

Klamp, Greg Long, Debra Russell, Bill Whitlock

Guests: Laurel Britt, Fay Buchanan, Kathy Harris, Nancy Jones, Jere LaFollette,

Patricia Little, Jane Relin

MINUTES

TOPIC	DISCUSSION	ACTION
CALL TO ORDER	, INTRODUCTIONS	
Chair Jubie (alternate)	Chair Jubie convened the meeting at 1:10 pm, and introductions followed. It was noted that there was no quorum. Four counties were represented, but not enough representatives from each one. Chair Jubie encouraged regular attendance in order to conduct business.	Informational

REVISIONS TO THE AGENDA

Chair Jubie The April 1, 2003 Advisory Board agenda was Informational reviewed, but could not be approved due to lack of quorum.

APPROVAL OF MINUTES

Chair Jubie The March 2003 minutes of the Advisory Board Informational meeting were reviewed, but could not be approved due to lack of quorum. The minutes will be brought to the May meeting for review and approval.

COMMENTS FROM THE PUBLIC

Beckie Bacon Ms. Bacon distributed the Quality Review Team (QRT) report for $1^{\rm st}$ quarter 2003. The $4^{\rm th}$ quarter and 2002 annual overview reports were

completed. The final decision-making stage of the Poem & Story contest (written by consumers) is in progress. Reviews and revisions of all 2003 forms, documents, survey materials, etc. have been completed. A copy of the full report is filed with minutes. Ms. Bacon also circulated a "wish list" from Sun Community Services for food, clothing and household items for Sun House. These items will be distributed to adult family housing, respite and residential programs.

Sharri Dempsey

Ms. Dempsey reported that the next "All Aboard" will be going to King County Mental Health Court. The date and time will be announced in the near future.

Informational

CORRESPONDENCE AND COMMENTS FROM THE CHAIR

Chair Jubie (alternate)

Chair Jubie commented on the need for more participation with counties and presence in Olympia to support Mental Health Issues.

Informational

HIPAA PRESENTATION

Wendy Klamp

Ms. Klamp gave a presentation of the Health Insurance Portability Privacy Act (HIPAA) that has become a federally mandated law as of 4/14/03. This law ensures the confidentiality of patient records and information. All providers and agencies are required to have written authorization from consumers on what information can be disclosed and to whom. A mailing of Privacy Notices have been sent to all consumers in our system to advise them of the new law and their rights.

The HIPAA policies have been thoroughly reviewed by a qualified attorney to avoid violations of patient rights and any applicable laws. Mr. King expressed his concern that the HIPAA policies were not reviewed by Mental Health advocates. Mr. Benjamin agreed to send a letter to the Director of Resource Advocacy to ensure an opportunity for review by Washington Protection and Advocacy.

OMBUDS REPORT

Shirley Conger

Ms. Conger gave a PowerPoint presentation and provided handouts for the quarterly Ombuds complaint data report. The report was broken out by number of cases, source of cases, demographics, cultural/ethnic group and county. There was a total of 88 cases reported. There were no grievances for 1st quarter 2003. A copy of the full report is filed with minutes.

Informational

UNFINISHED BUSINESS

Executive Director's Report

Chuck Benjamin

Mr. Benjamin reported that implementation of Informational Raintree is pending. There will be training for end-users prior to implementation.

The NSMHA 2002-2004 7.01 Plan has been developed in compliance with the Department of Social and Health Services requirements.

The $3^{\rm rd}$ Annual Tribal Conference will be held on May 1 & 2, 2003 at the Skagit Resort. All are encouraged to attend and publicize the event.

Whatcom Counseling and Psychiatric Clinic recently went through their MHD licensing and certification review. They were recognized for their outstanding audit resulting in a score of 96.

Finance Committee Report

Mary Good

No recommendations for approval could be made for payment of expenses due to lack of quorum. Ms. Good stated that there needs to be more Advisory Board members serving on the Finance Committee.

Informational

Strategic Plan Committee

Greg Long

Mr. Long gave a report on the Strategic Plan Committee. The Strategic Plan Committee met today to discuss children's issues related to Fairfax. Rehab services, CHAP and the ECS geriatric program were also addressed. All Advisory Board members were welcomed to attend Strategic Plan Committee meetings, which

are held at 11:00 a.m. the day that Advisory Board meets.

Activities and Liaison Committee

Chair Jubie (alternate)

It was noted that there is a need for more Informational Advisory Board members on the Activities and

Liaison Committee.

Site Visitations for 2003

Sharri Dempsey

There will be visits to the Tulalip tribe in August. Informational There will be education on how families help heal each other from trauma that has occurred on the

reservations.

Consumer Run Projects

Charles Benjamin No rep

No report at this time.

Informational

QMOC Report

Mary Good

HIPAA and the proposed System Review were presented to QMOC. The NSMHA Jail Episode of care review was discussed. Benchmarks have not yet been set and NSMHA may want to look at using MHD's (90%) for WAC compliance as a guideline.

ITEMS TO BE BROUGHT FORWARD TO THE BOARD OF DIRECTORS

Action Items

Chuck Benjamin

The following were action items to be brought forth to the Board of Directors:

- To authorize NSMHA 2002-2003 Quality Management Plan Updates.
- To authorize North Sound Mental Health Administration Health Information and Portability Accountability Act (HIPAA) Policy and Procedure Manual.
- To recommend the North Sound Mental Health Administration Lead Quality Specialist be appointed NSMHA Privacy Officer and to introduce an updated Lead Quality Specialist Job Description that has been modified to incorporate the required HIPAA Privacy Officer job responsibilities.

- To authorize Business Associates Agreement, Contract No. NSMHA-INFOC-BA-03 between North Sound Mental Health Administration and InfoCare, Inc. for storage of NSMHA off-site business records. This Agreement shall become effective May 1, 2003. It is estimated that the initial set-up costs shall not exceed \$125 and the ongoing monthly costs to be approximately \$38.75 per month.
- To authorize the North Sound Mental Health Administration to amend the agreement for legal services. To authorize the North Sound Mental Health Administration amend the agreement for legal services. NSMHA agrees to reimburse Attorney at a rate of \$375.00 an hour for specialized health care legal services.

Emergency Action Items

Chuck Benjamin There were no emergency action items.

Introduction Items

Chuck Benjamin There were no introduction items.

NEW BUSINESS

Greg Long

Mr. Long noted that many people are concerned/affected by the war at this time. He spoke with Karen Kipling, and they are currently working with groups to decrease stress. Families with family members in the armed forces living on base seem to be taken care of adequately within the military system. Family and friends living off base are requiring more help, but there does not seem to be a major impact on the mental health system at this time.

COMMENTS FROM COUNTY ADVISORY BOARD REPRESENTATIVES

Island No report. Informational

San Juan Mr. Stupke reported on the Compass Board

meeting. He was impressed with their budget and service report and how concurrent it was. He felt it indicated that they have a good program in place. Mr. Stupke recommended that Mr.

Informational

Informational

Benjamin look into how they manage data.

Skagit No report. Informational

Snohomish Community is looking at a clubhouse for Informational

consumers. Restructuring of NAMI and

Washington is being embraced.

Whatcom Ms. Relin reported that a new program has been Informational

created to help house mentally ill and felons who cannot obtain housing. The program is sponsored by "State Partners in Crisis". An apartment building with 7 studio apartments and 2 one-

bedroom units will be available for use.

COUNTY COORDINATOR REPORT

Nancy Jones Ms. Jones reported that the big issue with the state Informational

mental health budget is that there is a six million dollar deficit within the state. Closure at Western

will not happen this year, but will in 2004.

COMMENTS FROM PUBLIC

Chair Jubie Discussion ensued regarding Advisory Board (alternate) attendance and participation. The Advisory Board

Bylaws were distributed for review. It was noted that there must be a presence of at least 50% of the appointed representatives from at least four of the five counties for a quorum. Regular business cannot be conducted without a quorum. The need for attendance and participation was again

encouraged.

OTHER BUSINESS

Request for Agenda Items

Chair Jubie There were no agenda items requested. Informational

(alternate)

ADJOURNMENT

Chair Jubie Meeting adjourned at 2:45 p.m. Informational

(alternate)

North Sound Mental Health Administration MENTAL HEALTH ADVISORY BOARD

May 6, 2003

Present: Chuck Albertson, Jack Bilsborough, Ian Brooks, Mary Good, Marie Jubie, Jim King,

Janet Kloc, Joan Lubbe, Janet Lutz-Smith, John Patchamatla, Beverly Porter, James

Vest, Chris Walsh

Absent: Kay Day **Excused:** Dean Stupke

Staff: Chuck Benjamin, Beckie Bacon, Shirley Conger, Shari Dempsey, Melissa DeCino,

Wendy Klamp, Greg Long, Debra Russell

Guests: Gail Barron, Dan Bilson, Kelly Foster, Jere LaFollette, Patricia Little

MINUTES

ТОРІС	DISCUSSION	ACTION			
CALL TO ORDER, INTRODUCTIONS					
Chair Lutz-Smith	Chair Lutz-Smith convened the meeting at 1:12 p.m., and introductions followed. It was noted that there was no quorum. Chair Lutz-Smith encouraged regular attendance in order to conduct business. Four members voted to adjourn due to lack of quorum, but six opposed. The meeting continued.	Informational			

REVISIONS TO THE AGENDA

Chair Lutz-Smith The May 6, 2003 Advisory Board agenda was reviewed, Informational but could not be approved due to lack of quorum.

••

APPROVAL OF MINUTES

Chair Lutz-Smith The March and April 2003 minutes of the Advisory Informational

Board meeting were reviewed, but could not be approved due to lack of quorum. The minutes will be brought to the June meeting for review and approval. It was noted that Ian Brooks and Janet Kloc were excused rather than absent for the April 2003 meeting. This will be brought to the June 2003 meeting for

approval.

COMMENTS FROM THE PUBLIC

Melissa DeCino Winners of the Poem and Story Contest were Informational announced. There were honorable mentions and all

will be published in a book. There will be an award ceremony at the June 2003 Board of Directors

meeting.

Jere LaFollette

Jere commented on the positive feedback regarding community education and the Poem and Story contest. He announced that there will be stigma reduction education for the public on mental illness and a craft Informational

Informational

Informational

fair in the fall.

CORRESPONDENCE AND COMMENTS FROM THE CHAIR

Chair Lutz-Smith A letter has been sent to the Island County

Commissioner to recruit Advisory Board members. Guest, Patricia Little announced that she has applied for appointment as a member of the Advisory Board.

UNFINISHED BUSINESS

Executive Director's Report

Chuck Benjamin Mr. Benjamin emphasized the need to focus on the

Vision of Hope and Path to Recovery. He announced that the Board of Directors approved the NSMHA System Review and phase I of the Quality Management integrated implementation. Per Advisory Board request, the HIPAA Policies and Procedures were sent to WAPUS for review and comments. They thanked us for seeking the Advisory Board's opinion, but could not provide legal recommendations. They encouraged us to consult with our legal council. The Board of Directors approved utilizing FEMA settlement funding for Children's Services in the amount of \$495,010. Mr. Benjamin stated that the golive date for Raintree is July 1, 2003. At the last Advisory Board meeting, there were reports of consumers being terminated due to budget cuts. This should not be happening and Mr. Benjamin asked that he be informed of any cases. Sharri Dempsey was recognized for all of her efforts on the 7.01 plan and the successful Tribal Conference. Bridgeways was also recognized for their successful audit and Vicki Hoffman was commended for her efforts to make the audit a success.

Finance Committee Report

Mary Good No recommendations for approval could be made for Informational

payment of expenses due to lack of quorum.

Strategic Plan Committee

Chair Lutz-Smith Chair Lutz-Smith promoted a conference on "Mental Informational

Health in Unstable Times", June 25–27, 2003. Registration deadline for the conference is May 23. Greg Long provided an update on the Fairfax Hospital draft contract. Contract negotiations for the next two

Page 15 of 19

years will be starting soon.

Activities and Liaison Committee

Board members on the Activities and Liaison

Committee.

Sharri Dempsey Sharri announced that the All Aboard bus will be Informational

leaving for the King County Mental Health Court on May 7 at 8:00 a.m. Several Advisory Board members have signed up and others were encouraged to

participate.

Site Visitations for 2003

Charles Benjamin No report. Informational

Consumer Run Projects

Charles Benjamin No report. Informational

QMOC Report

Mary Good No report. Informational

ITEMS TO BE BROUGHT FORWARD TO THE BOARD OF DIRECTORS

Consent Agenda

Chuck Benjamin None. Informational

Action Items

Chuck Benjamin The 7.01 Plan, Quality Management Integrated Report Informational

and Draft Mental Health Services for People with Mental Illnesses Coming into Contact with the Criminal Justice System will be submitted to the Board

of Directors for review and approval.

Emergency Action Items

Chuck Benjamin None. Informational

Introduction Items

Chuck Benjamin The PCI Contract extension through September 30, Informational

2003 will be introduced to the Board of Directors.

NEW BUSINESS

Chair Lutz-Smith No new business. Informational

COMMENTS FROM COUNTY ADVISORY BOARD REPRESENTATIVES

Island No report. Informational

San Juan No report. Informational

Skagit The level of care manual is being revised with MHD's Informational

recommendations on what diagnoses needed to be treated. Mr. Benjamin will email copies of the draft to

Advisory Board members.

Snohomish There will be a NAMI picnic in the near future. Informational

Advisory Board members were encouraged take that opportunity to promote new membership for the

Advisory Board.

Whatcom There was no quorum. A level of care manual was Informational

discussed.

COUNTY COORDINATOR REPORT

Chuck Benjamin No report. Informational

COMMENTS FROM PUBLIC

Chair Lutz-Smith None. Informational

OTHER BUSINESS

Chair Lutz-Smith The guidelines for defining a quorum was discussed. It

was considered that it may be to the Advisory Board's advantage to revise the Bylaws to match the Board of Directors. The Advisory Board Bylaws will be

reviewed at the next Bylaws Committee.

Request for Agenda Items

Chair Lutz-Smith It was requested to have a copy of the job description Informational

for the County Coordinator provided at the next Advisory Board meeting. Mr. Benjamin will be doing a

presentation next month on Access standards.

ADJOURNMENT

Chair Lutz-Smith Meeting adjourned at 2:35 p.m. Informational

MEMORANDUM

DATE: May 15, 2003

TO: NSMHA Advisory Board

FROM: Charles R. Benjamin

Executive Director

RE: June 12, 2003 NSMHA Board of Director's Agenda

Please find for your review and comment the following that will be discussed with the Board of Directors brought forth at the June 12, 2003 NSMHA Board Meeting.

CONSENT AGENDA

1. To approve contract no. NSRSN-PCI-User-01 Amendment (5) between the North Sound Regional Support Network, dba North Sound Mental Health Administration (NSMHA) and PCI Network Solutions, Inc., a Washington Corporation (the "contractor") is hereby amended as follows:

The effective dates of this Agreement shall be extended through September 30, 2003. Maximum consideration of this amendment shall be \$15,125.01 (\$5,041.67 per month). Maximum consideration for the term of this Agreement shall not exceed \$136,125.09.

ACTION ITEMS

EMERGENCY ACTION ITEMS

ITEMS NOT YET REVIEWED BY THE ADVISORY BOARD

If you have any questions or concerns you would like to discuss prior to the meeting, please do not hesitate to contact me.

cc: NSMHA Board of Directors

County Coordinators

NSMHA Management Team

NORTH SOUND REGIONAL SUPPORT NETWORK CONTRACT AMENDMENT

CONTRACT NO. NSRSN-PCI-User-01 Amendment (5)

The above-referenced Contract between the North Sound Regional Support Network, dba North Sound Mental Health Administration (NSMHA) and PCI Network Solutions, Inc., a Washington Corporation (the "contractor") is hereby amended as follows:

The effective dates of this Agreement shall be extended through September 30, 2003.

Maximum consideration of this amendment shall be \$15,125.01 (\$5,041.67 per month). Maximum consideration for the term of this Agreement shall not exceed \$136,125.09.

ALL TERMS AND CONDITIONS OF PERFORMANCE OUTLINED IN CONTRACT NO. NSRSN-PCI-User-01 THROUGH AMENDMENT FIVE (5) ARE INCORPORATED BY REFERENCE AS THOUGH FULLY SET FORTH HEREIN.

THIS AMENDMENT IS EXECUTED BY THE PERSONS SIGNING BELOW, WHO WARRANT THAT THEY HAVE THE AUTHORITY TO EXECUTE THIS AMENDMENT.

NORTH SOUND MENTA ADMINISTRATION	L HEALTH	PCI NETWORK SOLU	TIONS, INC.
Charles R. Benjamin, Executive Director	Date	Craig Bellusci, President	Date