

NSMHA Contract Memorandum 2005-014

Date: November 29, 2005

To: Jess Jamieson, President APN and CEO, Compass Health
Charles Roxin, *bridgeways*
Michael Watson, Lake Whatcom RTC
Andy Byrne, Whatcom Counseling and Psychiatric Center
Tom MacIntyre, Catholic Community Services Northwest
Claudia D'Allegri, Sea Mar
Janelle Sgrignoli, Snohomish County Human Services
Linda Carlson, Volunteers of America

From: Deirdre Ridgway, NSMHA Contracts Manager

Subject: New and/or Revised Policies

NSMHA Policy #1001.00 – Complaint, Grievance, Appeal and Fair Hearing – General Requirements has been revised and is effective 11/29/05.

NSMHA Policy #1002.00 – Complaint and Grievance has been revised and is effective 11/29/05.

NSMHA Policy #1003.00 – Appeal has been revised and is effective 11/29/05.

NSMHA Policy #1004.00 – Fair Hearing has been revised and is effective 11/29/05.

NSMHA Policy #1550.00 – EPSDT is new and is effective 11/29/05.

NSMHA Policy #1556.00 – Clinical Eligibility and Care Standards (CECS) and attachments is new and is effective 11/29/05.

NSMHA Policy #1703.00 – Duration of Crisis Services is new and is effective 11/29/05.

NSMHA Policy #1704.00 – Crisis Services – General Policy and attachments is new and is effective 11/29/05.

NSMHA Policy #1705.00 – Domestic Violence Screening/Assessment is new and is effective 11/29/05.

NSMHA Policy #1707.00 – Crisis System Clinical Dispute Resolution is new and is effective 11/29/05.

NSMHA Policy #3044.00 – Third Party Resources Requirements is new and is effective 11/29/05.

NSMHA Policy #3045.00 – Eligibility Verification is new and is effective 11/29/05.

Page 2

Numbered Memorandum 2005-014

November 29, 2005

NSMHA Policy #3503.00 – Staff Training is new and is effective 11/29/05.

NSMHA Policy #4014.00 – Data Backup is new and is effective 11/29/05. This policy cancels Fiscal #3004.00.

NSMHA Policy 4205.00 – Contractor/CMHA Data to be Submitted to NSMHA-CIS is new and is effective 11/29/05.

NSMHA Policy 4206.00 – Loading of MMIS Data is new and is effective 11/29/05.

NSMHA Policy 4207.00 – Primary and Backup Systems for Electronic Submission of Data to MHD is new and is effective 11/29/05.

NSMHA Policy 4208.00 – Consumer Information System Recoverability is new and is effective 11/29/05.

NSMHA Policy 4209.00 – Use of NSMHA Information System for Utilization Review and Resource Management is new and is effective 11/29/05.

NSMHA Policy 4505.00 – Enrollee Rights has been revised and is effective 11/29/05.

NSMHA Policy 4514.00 – Advisory Board Functions is new and is effective 11/29/05.

NSMHA Policy 4515.00 – Advisory Board Representation is new and is effective 11/29/05.

There is an updated Policy and Procedure (P&P) Grid attached for your convenience.

Please ensure that the policies are implemented or revised at your agency within sixty days. The policies may be found at <http://66.114.134.5/Policies/Default.asp>.