

North Sound Mental Health Administration

Regional Support Network for Island, San Juan, Skagit, Snohomish, and Whatcom Counties

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NSMHA Contract Memorandum 2008-015

Date: June 4, 2008

To: Tom Sebastian, CEO, Compass Health
Donna Konicki, *bridgeways*
Michael Watson, Lake Whatcom RTC
Andy Byrne, Whatcom Counseling and Psychiatric Center
Rod Elin, Catholic Community Services Northwest
Claudia D'Allegri, Sea Mar
Anne Deacon, Snohomish County Coordinator
Tom Robinson, Volunteers of America
Doug Benjamin, Behavioral Health Director, Interfaith
Sue Closser, CEO, Sunrise Services
Yvonne Ito, Executive Director, LKI

From: Chuck Benjamin, Executive Director

Subject: Performance Improvement Projects (PIP)

The PIPs "Improved Delivery of Non-Crisis Outpatient Appointments after a Psychiatric Hospitalization" for Administrator and Provider Intervention are attached for your convenience and have been reviewed by both Quality Management Committee and Quality Management Oversight Committee. They will be available on the NSMHA website at www.nsmha.org for your future reference.

Please ensure the PIPs and the process for contractual requirement is implemented at your agency immediately.

cc: Heather Fennell, Compass Health
Kathy McNaughton, Catholic Community Services
Kay Burbidge, Lake Whatcom
Pamala Benjamin, Whatcom Counseling and Psychiatric Center
Adam Horn, Volunteers of America
Jonathan Vander Schuur, Sea Mar
Maile Acoba, Skagit County Coordinator
Barbara LaBrash, San Juan County Coordinator
Gary Williams, Whatcom County Coordinator
Jackie Henderson, Island County Coordinator
Contract File